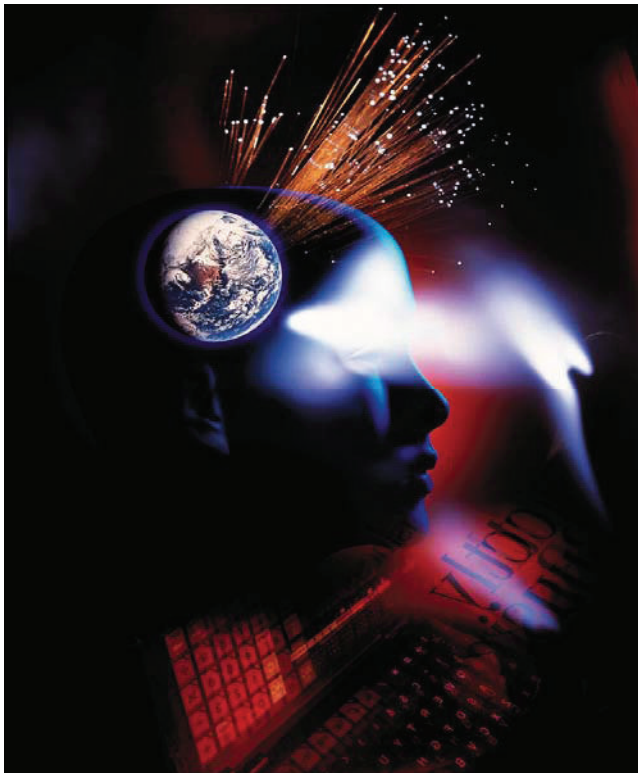


CANTY

PROCESS TECHNOLOGY

CANTY SUPPORT



THE CANTY ADVANTAGE

Canty Support provides many services and uses the newest technologies in training and supporting Canty systems. Canty after supporting Canty Systems and CantyVision Client software users for many years has gained insight as to what corporations need in respect to hardware and software.

FEATURES

- Remote Site Access
- Customer controlled access
- In most cases, uses already available connections
- Support, 1 Yr Subscription, Phone, Email, Video
- Support, 5 Yr Subscription, Phone, Email, Video

OVERVIEW

Canty has a permanent training facility. We offer wireless VPN, telephone, web-based and on-site technical support performed by trained support personnel. With technology changing at the speed of sound traditional training every 1-2 years doesn't meet most companies' requirements.

The utilization of non-traditional learning tools such as e-learning, remote assistance and user group meetings puts support just moments away.

VPN Wireless devices make plant access as easy as plug and play and just as secure as the remote device can be removed until next use. Remote sites can be accessed through a removable device or long standing connection via company connection.

SUPPORT OPTIONS

- Wireless Support 3rd party software supported
- USB Wireless Support Canty Supplied
- USB Wireless Support Customer Supplied
- VPN permanent connection
- Phone training and support
- Email and on-line application support
- On-site Custom training

ON-SITE TECHNICAL SUPPORT

On board imaging processor
Network Int.: Ethernet

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